For Immediate Release

Emotional First Aid Brief Guide

(Please feel free to adapt)

"When traumatic events happen, they challenge our sense of safety and predictability and this may trigger strong physical and emotional reactions. These reactions are normal. Emotional First Aid gives you information on how to help yourself, your family and friends in response to witnessing, hearing or living through the traumatic events."

We have complied the following informative guide. Please feel free to publish or circulate it as you see fit.

We believe it could be of great service to you and your public.

Sincerely,

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Emotional First Aid

When traumatic events happen, they challenge our sense of safety and predictability and this may trigger strong physical and emotional reactions. These reactions are normal. Emotional First Aid gives you information on how to help yourself, your family and friends in response to witnessing, hearing or living through the traumatic events.

Dos and Don'ts

- Try to get the information about your loved ones ASAP. Watch the news for a limited time to get the information you need and then turn off the TV or the radio for a while. You can turn the TV on every two hours to get more details, but do not get hooked on the repetitive traumatic images it is showing. These images have the uncanny ability to suck us in and keep us glued to the screen, even if it makes us feel worse after. Resist the pull to watch.
- Don't be isolated. Organize and meet in community groups, in neighborhoods, YMCA's and religious centers. Get together with family and friends and support each other. The understanding and support of our loved ones helps us cope with tragedy much faster. It is crucial to validate the feelings of fear and helplessness of others, even if we are coping better than they are. People have different ways of responding to shocking events. There is no right or wrong reaction.
- Seek professional help if your reaction feels too strong to handle on your own or with your friends. It doesn't mean you're crazy or weak.
- Keep busy and have as structured a schedule as possible to help you stay grounded.
- It is crucial to focus on your resources, anything that helps you feel calmer, stronger and more grounded. Refocus on all your support systems, whether people, activities or places. Do things that keep your mind occupied, such as watching a movie, knitting, cooking, playing with children or pets, gardening or being in nature.
- Write your sensations, feelings and thoughts. It has been shown that writing assists in discharging anxiety and helps to regain control.
- Get sufficient rest. Our tendency is to run on adrenaline and exhaust our bodies.
- Encourage yourself and others not to tell their stories in a repetitive way which ultimately deepens the trauma; instead listen to each other's accounts of this real tragedy/catastrophe, but with interruptions of the story from beginning to end. Stopping the chronological telling of the story will help you to process feelings without overwhelming yourself and help you not get stuck in obsessive

thinking. Allow yourself to feel the feelings you are feeling even if they are not pretty. Anger, rage and the desire for revenge are very natural responses to man-made traumatic events. Feel your feelings and allow your emotions to be expressed in a rational framework

- Don't blame yourself for negative feelings, but make sure your actions are positive and productive.
- Stay active and volunteer help in the hospitals or give blood. You can send money or help staff help lines for distressed people. Help traumatized friends and family by listening to them without judgment, by not taking it personally if they are angry or blaming, or by helping with household tasks or babysitting to give them private time.

Psychological Response

People can have many different reactions to the tragedy. Or feel all of them in sequence. Often we feel first shock, then denial, anger and depression before we move to grief and acceptance.

- Some will be in shock, stunned and dissociated for a while. They may feel disoriented in time, and place, and sometimes in person. They may feel numb and cut off from the terror and pain.
- People may feel fear and deep sorrow, uncertainty and helplessness. These feelings are normal too and will pass.
- People may feel confused, not able to think well, concentrate, remember things or problem-solve.
 They may feel depressed, exhausted, unable to rest and wanting to withdraw. All these feelings are normal if they don't last for an extended period of time.
- People may feel agitated, anxious, hyper-alert and hyper-vigilant ('on guard'), easily irritated and unable to control their emotions. They need to engage in activities and creative expression that calms them. Being with Family members and friends can help calming.
- People may feel suspicious and paranoid. They may be feel intense anger and want to engage in
 antisocial acts. They can become very critical and blame everyone. It is important to talk to friends
 and get a "reality check" on our perspective and to not engage in any act that we cannot share with
 people whose perspectives may be different than ours.
- Children may become 'clingy' and have nightmares. They may have stomachaches and headaches. Alternatively, they may act out aggressively. This is normal. It might last a few days or more but it will pass. They need to be reassured and made to feel protected.

Physiological response

- It is natural to have a physical reaction to traumatic stress. It is good to recognize these symptoms as signs of 'activation' and not to be scared by them:
 - Heart beating faster
 - Difficulty breathing
 - Blood pressure going up
 - Stomach tightening, knot in the throat
 - Muscles tremors
 - Cold skin
 - Racy thoughts.

These reactions will dissipate or go away if we don't fight them.

- People might experience some difficulty sleeping, or they might have the urge to overeat or engage
 in addictive behaviors such as excessive use of alcohol or drugs. The best 'antidote' is to try to be
 aware of those and other impulses, and to be accepting that you are deeply upset and that it will pass.
- Some people's previous unresolved traumas may get reactivated. Their sense of safety and trust may get shaken. They need to remind themselves or be reminded of their names, their actual age and today's date and place. This permits them to get situated in the here and now.
- People's symptoms can be very diverse. They can be constant, come and go, or occur in clusters.

Helpful response

We can help our nervous system recuperate its balance by understanding how it discharges when it is over-stimulated. Some examples of this are:

- Trembling, shaking, vibrating or sweating
- Warmth in our body
- Stomach gurgling
- Breathing deeply
- Crying or laughing
- Goose pimples

These are good, it means that we are discharging some of the energy and coming back into balance. Mostly, we want to just observe what's happening in our body without judgment, just watching and understanding that our body has the innate ability to regain its balance if we just let it feel what it feels, and give it the time to do what it wants to do.

What to do

It is very important to stay 'grounded'. If you are feeling disoriented, confused, upset and in disbelief, you can do the following exercise:

- Sit on a chair, feel your feet on the ground, press on your thighs, feel your behind on the seat, and your back supported by the chair; look around you and pick six objects that have red or blue. This should allow you to feel in the present, more grounded and in your body. Notice how your breath gets deeper and calmer. You may want to go outdoors and find a peaceful place to sit on the grass. As you do, feel how your bottom can be held and supported by the ground.
- Here is an exercise that will allow you to feel your body as a 'container' to hold your feelings.
 Gently pat the different parts of your body with your hand, with a loose wrist. Your body may feel more tingling, more alive, sharp; you may feel more connected to your feelings.
- Another exercise is to tense your muscles, each group at a time. Hold your shoulders with arms across your chest, tighten your grip on them and pat your arms up and down. Do the same with your legs, tighten them and hold them from the outside, patting through their length. Tighten your back, tighten your front, and then gently release the tension. This may help you or your loved one feel more balanced.
- Sports, aerobics and weight training help avoid depression and are a channel for aggression.

If you believe in prayer or in some sort of greater power, pray for rest for the souls of the dead, for the healing of the wounded, for strength and consolation for the grieving. Pray for peace, understanding and wisdom and for the forces of goodness to prevail. Do not give up faith in the ultimate goodness of being and keep your trust in humanity.

And last, just know that we humans are extremely resilient and have been able to recuperate from the most horrendous tragedies. Furthermore, through the process of healing, we have the possibility to be transformed by our traumas.

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